



Donna Arsenault
President

UNIFIED COMMUNICATIONS SET TO EXPLODE IN 2011

Donna Arsenault of Republic Voice & Data Shares Insights on Technology's Rapid Growth Among SMBs With International Organization

TAMPA, FL — April 28, 2011 — Republic Voice & Data, a leading unified communications provider, announced expectations of heavy industry growth for the coming year during an interview with Technology Assurance Group (TAG), an international organization of unified communications companies spread throughout the United States and Canada. The TAG organization monitors sales, financial performance and other economic indicators among technology providers. "It's exciting to see that small to mid-sized businesses (SMBs) are ramping up acquisition of the latest technology across the country and that even some of the toughest pockets of the nation are beginning to show signs of strong growth," stated Donna Arsenault, President of Republic Voice & Data.

Several factors are contributing to the turnaround and technology is driving the next bull market. Historically, technology has proven itself to be one of the first sectors to pull the economy out of a recessionary period and business owners are investing heavily in productive technologies that cut costs and improve employee productivity.

One of the most influential and recent technological breakthroughs in business communications is Session Initiation Protocol (SIP). In simple terms, SIP supports any form of real-time communication regardless of whether the content is voice, video,

instant-messaging, or a collaboration application. Additionally, SIP enables users to inform others of their status, their availability, and how they can be contacted before a communication is even initiated. "SIP is reinventing the way we communicate and our customers now have an upper hand on their competition," commented Arsenault.

Another powerful technology making its way into is the SMB marketplace is Hosted Voice over Internet Protocol (VoIP). Hosted VoIP serves the needs of entrepreneurs and enterprises alike, by delivering powerful features such as improved call quality, valuable disaster recovery tools, and applications designed specifically for telecommuters and remote workers. Included in the system are advanced features such as unified messaging, automatic call distribution, auto attendant, call recording, call flow reporting as well as traditional telephony features.

A growing trend among business owners is to outsource the management of their IT networks with managed IT services. Consequently, this is stimulating the economy since these services are designed specifically to assist companies in maintaining and supporting their network and IT infrastructure. Types of services may include remote network monitoring and reporting 24 hours a day, 7 days a week, firewall monitoring, intrusion detection, patch assessment and vulnerability scanning, preventative tasks, disaster recovery, data backup and regular performance analysis.

"Today's marketplace demands excellence from all areas of a business and several of the products and

services we provide are enabling our customers to increase their profitability and gain a competitive advantage," stated Ms. Arsenault. "Competition may be fierce, but we rest easy knowing that our customers can react more quickly and with greater efficiency than their competitors."

Donna Arsenault was interviewed by TAG regarding her views on the future of technology because she is well-known in the industry, possesses substantial technical expertise and has built a strong reputation in her community. Dale Johnson, President of TAG added, "Donna has always been able to peer around the corner and see what's coming so she can help her customers take advantage of what's on the horizon. Her organization expends a tremendous amount of effort to reside on the leading edge of technology but she does it simply because it is the right thing to do. We are proud to be associated with a technology futurist like Donna."

ABOUT REPUBLIC VOICE & DATA

Republic Voice & Data was founded in 1988 when a group of telecommunications professionals recognized a glaring deficiency in the marketplace for leading-edge technology, top quality service, top-notch customer support, and application solutions to the ever-changing marketplace. Since 1988, Republic Voice & Data has built a team of highly professional telecommunications personnel who support its customer base in the Central Florida area.

At Republic Voice & Data, we are serious about our responsibility as your telecommunications partner and understand that we play a major role in your successful communications with your customer. Republic Voice & Data's written guarantee means that it guarantees 100 percent satisfaction or your money back - no questions asked - within 30 days of installation. At Republic Voice & Data, we stand behind our products, training and service. For more information on Republic Voice & Data, call (813)

984-0800 or visit
www.askrepublic.com.

**ABOUT TECHNOLOGY
ASSURANCE GROUP (TAG)**

Technology Assurance Group, LLC (TAG) is a national organization of leading independently owned telecommunications companies. TAG provides its members with the competitive advantages necessary to achieve a dominant position in their marketplace. Members benefit from

programs including strategic partnerships with communication solution providers, best business and management practices, and advanced sales training programs. TAG's mission is to leverage its members' combined economic power, to increase their sales and profit margins, and to bring advanced technology to the marketplace. For more information on TAG, please call 858-673-5800 or visit www.tagnational.com.